



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

October 27, 2014

<b>Date Complaint Received:</b> 9/26/14
<b>Complaint Received By:</b> Chad Reckling, SW II
<b>Provider Name and Location:</b> Robin Young 263 S Central Ave Burlington IA 52601
<b>Complaint:</b> It was reported to the department that a 5 year old child was pinched on their shoulder blade this morning by their daycare provider, Robin Young because she was mad at the child.  Rule Basis: <b>IAC 110.5(1) Conditions in the home are safe, sanitary and free of hazards.</b> <b>IAC 110.5(6) Discipline</b> <b>A Corporal punishment including spanking, shaking and slapping is not used.</b> <b>B No punishment is used which is humiliating or frightening, or causes pain or discomfort to the child.</b>
<b>Findings:</b> 9/30/14 Attempted contact with the provider. The provider was not home but her substitute was present with four daycare children. This worker left message with the provider that they would attempt to stop by tomorrow to speak with the provider.  10/1/14 This worker went to the home of Robin Young and confronted her on the allegations that the department received. There were five daycare children present during this worker's visit to the home. Robin indicated that the school had called and told the parent that the child indicated that they were sitting on the steps to go upstairs on the main level waiting for their mother to pick them up to transport them to preschool. The child reported to the school that because their mother was late picking them up that Robin got mad and pinched them. Robin indicated that the mother came to pick the child up for preschool that day around 12:00 pm and was not late. The child was still eating lunch at the dining room table. The child appeared happy during lunch and when they left the home. The child did not report anything to their mother or the provider about being pinched that day prior to leaving Robin's home. The mother of the child called the provider later that day to ask what had happened when the school notified her of what the child reported. Robin stated that she has not discussed this situation with the child at all. Robin stated that the child's sibling is the "pincher" in the family and that the child has also told two different stories as to what happened that day. Robin indicated that her method of discipline for her daycare children is to utilize time-out. Robin invited this worker to contact the parent of the child to talk with her about the situation and stated that this incident could not have happened given the facts of where the child was at in relation to what they reported to the school.  A full compliance checklist was completed during today's visit to the home. Non-compliance items were noted. Please refer to letter dated October 3, 2014 for further information regarding these items.  10/17/14 Left message for daycare parent to contact this worker.  10/17/14 Daycare parent called back. They indicated that their child had lied on the day in question

by telling the school that Robin had pinched them because the parent was late picking up the child to take them to preschool. The parent stated that Robin told them that day that she did not “even touch (them)”. The parent indicated that they questioned their child that day and they reported when they were picking up the toys Robin got mad and then pinched their child. The daycare parent stated that the child was still eating lunch when they came in to pick the child up for school which was contradictory to what they reported to the school. The parent is not sure why their child over exaggerates things. The child has told stories in the past to the parent that has been untrue regarding not being fed, etc. The daycare parent indicated that the child’s sibling likes to pinch others and the child has also relayed stories that their sibling has pinched them. The daycare parent stated that they have never had problems with Robin and have used her for childcare since 2011. The parent informed this worker that Robin’s method of discipline is to have the child sit on the slide in her playroom for a time out.

**Complaint:** There is not a preponderance of evidence to validate the concerns before the Department of Human Services.

**Resolution:** Robin will have all items of non-compliance noted in the visit on 10/1/14 completed by 11/17/14. The department will complete a follow up visit to the home in order to insure that all items have been addressed.

If you have any questions regarding this matter feel free to contact me at (319) 208-5521 or [creckli@dhs.state.ia.us](mailto:creckli@dhs.state.ia.us).

Sincerely,

Chad Reckling, Social Worker II  
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***MACHELLE PEZLEY***

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